

united in
local love



United Way
Halton & Hamilton

**2020-2021
Impact Report**

Message from the Campaign Chair, Board Chair and President and CEO

The last year has looked and felt different in every possible way. Our lives at home, at work, at school, and at play have been turned upside down. The most vulnerable among us have borne the brunt of the hardship and have been pushed deeper into poverty, mental health challenges, domestic violence, addiction, isolation and disconnection.

Over this past year, COVID-19 has driven more people to the edge of crisis, leaving them to face significant barriers such as poverty, mental illness and isolation. Individuals, families and neighbourhoods have been pushed to the limits, and the social sector is being stretched beyond its capacity to serve them.

Together with your community support, we can help those facing barriers caused, or worsened, by COVID-19. That's 266 local programs and 310,296 friends and neighbours receiving the support they need to rebuild and recover. Magical things happen when people work together toward a common purpose in times of crisis.

We are proud to deliver this impact report to you, our community heroes. We are happy to highlight the many ways you have changed the odds for our community's most vulnerable, and how you have provided a vital safety net of supports.

Thank you for your local love, and generosity.



Brad Park, President and CEO James McAskill, Board Chair John Chisholm, 2020 Campaign Chair

what does **LOCAL LOVE** look like?

310,296*



**Total
People
Helped**

125*



**Total
Agencies
Supported**

266*



**Total
Programs
Supported**

* Includes both emergency response and Community Investment Fund programming.

Community Investment Fund



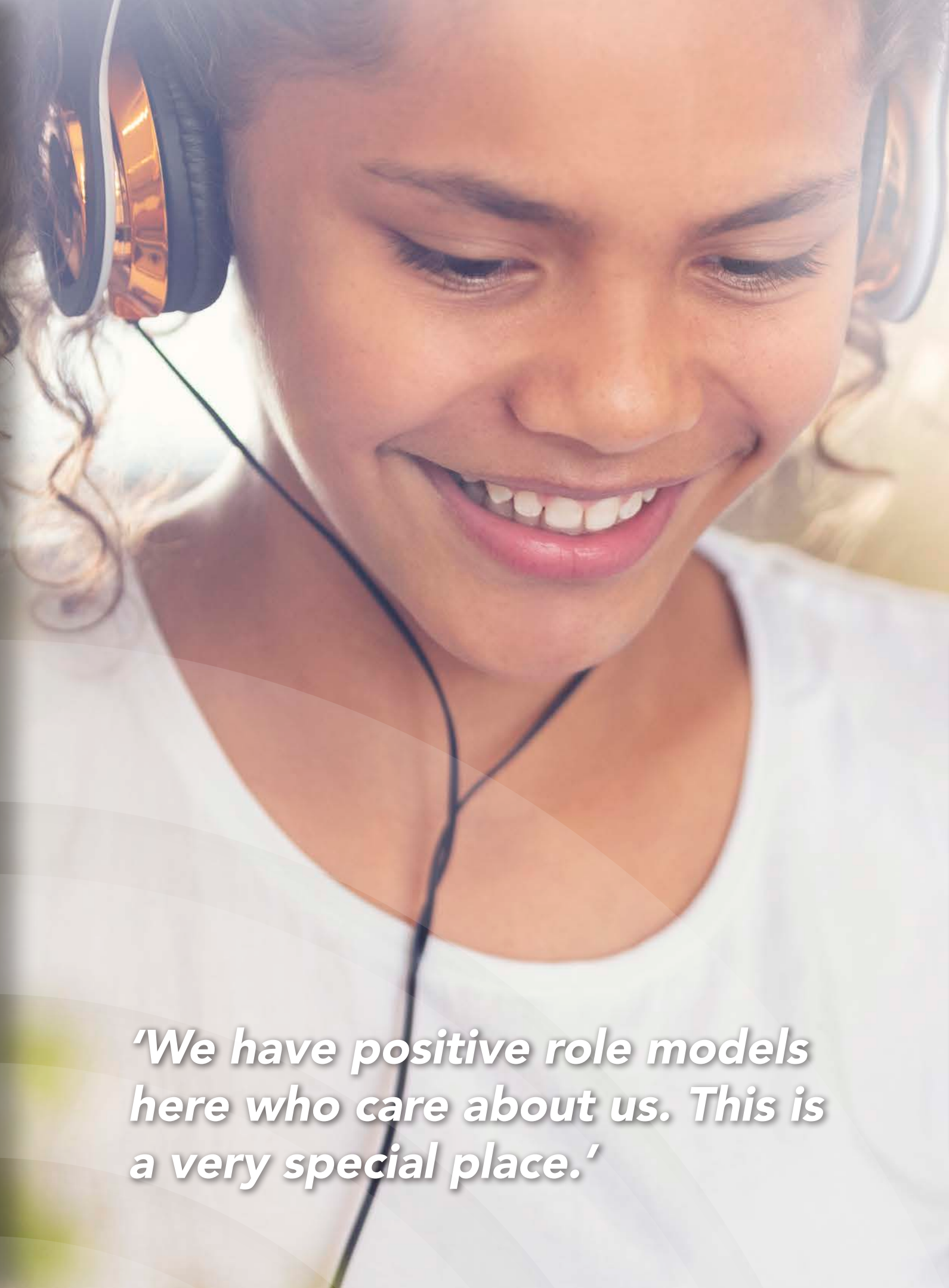
23,265

Seniors Helped



45,047

Children & Youth Helped



'We have positive role models here who care about us. This is a very special place.'

Xane's Story

"I have spent a lot of time here at the community centre. I was in an after-school program from ages four to six and then started back at nine. I'm 15 now and I volunteer at the centre. I want to be a psychologist for young children one day.

I've learned how to interact with other people and be confident. I used to be aggressive as a child and I was always fighting with my siblings and other kids. The centre has taught me to think before I have a reaction. I wasn't the best kid when I first came here. So, it's very fulfilling for me to go from being that kid to volunteering here. I can help the kids who are like me.

Without the program, there would be so many more of us joining gangs and causing trouble. If I wasn't here, we all know what would be happening right now.

We have created a family and community here. It's an outlet and a place to be safe. We have positive role models here who care about us. This is a very special place."

All That Kids Can Be

ISSUE		YOUR IMPACT
34% of boys & 20% of girls in Ontario are vulnerable in one or more areas of school readiness		4,159 Children and youth engaged in learning and improved their academic performance
Since the start of the pandemic 59% of parents noted behavioural changes in their child ranging from outbursts to drastic changes in mood, behaviour or personality		27,461 Children and youth improved their emotional and physical well-being
16% of young men & 20% of young women reported experiencing at least one aspect of social isolation		57,672 Children and youth are connected to and involved in their community
Children experiencing low income are exposed to higher levels of familial violence, disruption, and separation compared with middle income children		27,623 Families have more capacity to work through challenges and improved quality of life



'I can easily say that this program has saved my life on several occasions.'

Meg's Story

"I lost my husband in January 2020 to heart failure. Then my mom passed away in October after a severe stroke. I lost so many aspects of my identity. I lost my role as wife, best friend, daughter and caretaker to my mom and my professional role as a sign language interpreter, all in a matter of 10 months.

In May 2020, I was marking 10 years of being sober, but I was really struggling and I really wanted to drink. I went to my doctor to ask for help and I was referred to a relapse prevention hotline. It was there I learned about a grief support group.

I had no idea what to expect, except that they offered one-on-one counselling and support groups.

I just kept feeling that I wasn't in the right place in my grief, that I wasn't progressing. I kept thinking there was something wrong with me.

I've not been involved in United Way programs before. I can easily say that this program has saved my life on several occasions. It has made me feel validated in my grief and helped me at a time when I have felt completely alone. It's shown me that I'm not and that it's OK to be where I am and feel what I'm feeling. I would feel lost without it."

Healthy People Strong Communities

ISSUE		YOUR IMPACT
More than half (54%) of those currently living with mental health issues say they haven't sought support		8,986 Individuals and families are connected to supports through community services coordination
78% of Canadians are currently experiencing mental health issues		41,466 People have improved mental health and have more capacity to work through challenges
2 in 5 young men & women are experiencing considerable isolation and loneliness in Canada		43,090 People develop stronger social connections and feel a sense of belonging
Help can make a difference for 80% of people who are affected once depression is recognized		12,021 People know more about mental health services and supports and stigma is reduced
67% of Canadians know a woman who has experienced physical or sexual abuse		364 Neighbourhoods and homes are safer for individuals and families, especially victims of violence and abuse



‘There is nowhere else I would rather be. I have found a second home.’

Kathy's Story

"I live paycheque to paycheque. When you can get food here, you can use that money to pay other bills.

I moved into this neighbourhood in 1986. I didn't know about the centre when it opened in 2006 because I mostly stick to myself. But four of my nine grandkids started to come here about seven or eight years ago and I would come to pick them up because my daughter was at work. Then I started to volunteer here.

Yesterday, a homeless man came in. He didn't have socks. But I was able to find him a couple of pairs in the clothing pantry and gave him some food too. That man left happy. There have been days when I've been hungry and cold, so I understand. For a lot of people, pride gets in the way and they can't ask for help. But the centre is there for anyone.

I have mental illness issues. I try to make myself get up every day to try to keep my mental health on track. I now work part-time at the centre doing cleaning. There is nowhere else I would rather be. I have found a second home.

Food in general, you need it for mental stability and sometimes if you don't have that access to food you can just go mentally in a downward spiral. If it wasn't for the food pantry, some days I would probably not be eating at all.

I try to donate to United Way myself. I can't do large sums of money, but I do what I can. It helps in so many ways. I can't imagine where the community would be without it."

Poverty to Possibility

ISSUE		YOUR IMPACT
Almost 1 in 7 Canadians indicated that they lived in a household where there was food insecurity in the past 30 days		59,731 People have increased food security
Going from 5.6% in February 2020 to 13.0% in April 2020 the overall unemployment rate jumped following the onset of the lockdown		2,365 People access job training and work towards meaningful employment
1 in 7 families in Ontario live in poverty. This number increases to 1 in 3 in lone parent families		1,097 People can access affordable goods and services and are financially stable

A Word from an Agency

Breaking the cycle of poverty

United Way funding supports the work of an urban community centre that empowers and motivates young people like Adelle

Adelle started coming to the after-school program at the community centre in her neighbourhood in Grade 6. It's an area where many people live in poverty and like many neighbourhood parents, Adelle's mother wasn't around much because she had to work so hard to support six kids.

Adelle knows now she was heading down a bad road, seeking out mischief and trouble in a crowd of kids that wasn't always the best.

"I didn't have the best reputation. I always wanted to be silly and make people laugh. That made me make bad choices. But here, there was no judgment. I was able to be my own person."

That inspired her to do better in school and to show that she could be responsible. She learned about cooking, arts and crafts and music and through achieving her volunteer hours at the centre in Grade 9, she realized how much she loved working with children.

"I was offered a part-time job in Grade 10 and three days a week I would come in after school to run art or literacy programs or help out with homework. In Grade 11, I got a full-time position in the summer camp as a leader and I worked throughout the school year."

She did so well that she got an art scholarship in her last year of high school to a local school for the arts and even got her work into an exhibition there. She's now focused on going to college for children and youth studies.

"My mom would say I've changed 100 per cent. I make better decisions. I've been focused on school and I am the first to graduate on time in my family. It definitely would have been a different scenario without the centre," said Adelle.

"I have a support system here and now I see changes in kids here just like I have been changed. That inspires me to do more."

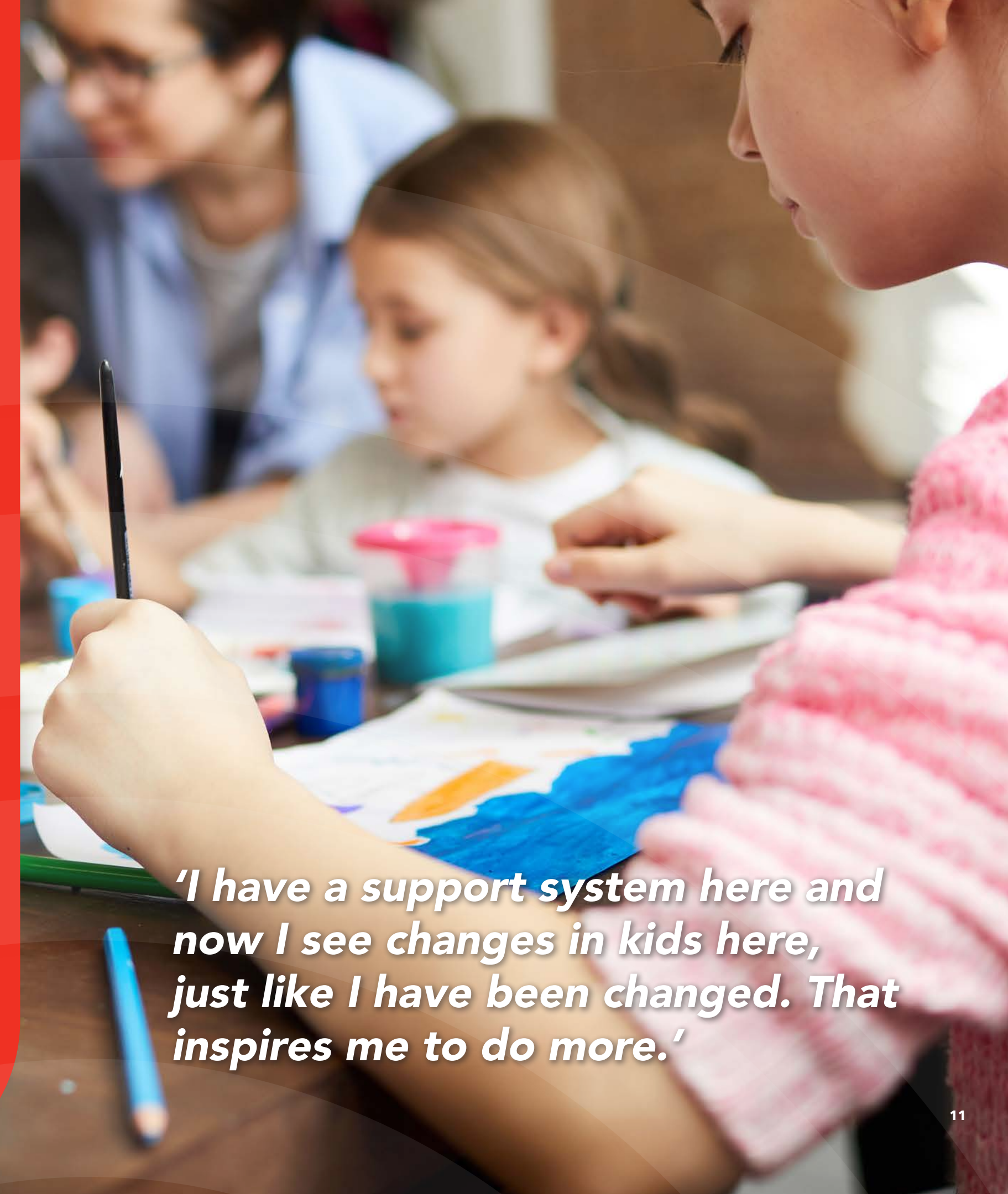
For Sam, who is executive director at the centre, "Adelle is living proof of what United Way provides our community."

The support of United Way allows the centre to offer a wide range of programs and services aimed at empowering those living in poverty, including parenting and life skills programs, a food pantry and clothing closet, and academic supports, all for free.

"The support of United Way has made a huge difference in breaking the cycle of poverty and impacting lives from a young age. The success stories come one child at a time and it's bigger than all of us," said Sam.

Adelle says the staff at the centre motivate people to "go further and reach higher."

"They couldn't do any of that without United Way. I want to give back now because it's given so much to me."



'I have a support system here and now I see changes in kids here, just like I have been changed. That inspires me to do more.'

Community Partners



211

Accessibility. Support. Connection.

Available 24/7 in 100+ languages, 211 simplifies the process of navigating health and social service networks by guiding callers to the information they need. The service provides specialized support for diverse communities, including Indigenous Peoples, newcomers, and 2SLGBTQ+ people.



Chalmers

Empower. Innovate. Serve.

The Chalmers app uses information from local data providers, such as Ontario 211, Halton Information Providers and Hamilton Public Library, to connect people in need with nearby services - free meals, shelter, clothing and more. Chalmers helps individuals experiencing homelessness easily find essential supports.



Labour Partners

Advocacy. Strength. Solidarity.

Working with our labour partners, United Way inspires collective action to help solve the root causes of poverty, homelessness and other societal issues. Together we share a common vision for strong communities and accessible services for everyone.



Research Partners

Insight. Partnership. Development.

United Way works to build vibrant, inclusive communities, collaborating with local community planning and research partners, including Community Development Halton, the Social Planning and Research Council of Hamilton, and McMaster University. These relationships guide our mission, foster social transformation and enable vital systemic change.



Community Impact Cabinet

Involve. Evaluate. Understand.

The volunteer Community Impact Cabinet supports evaluating program applications in a multi-layered investment decision-making process. This dynamic group of volunteers from across our five communities is diverse within profession, age group, education, and lived-experience backgrounds.



Strategic Initiatives

Agency Capacity Building

United Way leads and engages our community partners in capacity building initiatives that cultivate meaningful impact across the entire social service sector:

Social Prescription - convening community to explore a person-centered model of care that connects health and community services to comprehensively address people’s needs.

ConnectED - providing affordable training and networking opportunities to help non-profit organizations expand their knowledge, skills and team resources.

Social Innovation Lab - bringing together community members and social service leaders to explore transformational ideas and ignite change.

Behavioural Insights - using the latest evidence on the barriers and motivations at play when people access supports to create interventions that meet individuals ‘where they are.’

Poverty Reduction

Halton Poverty Roundtable works with multiple groups and community stakeholders to amplify the voices of individuals experiencing poverty. Through participation with Hamilton Roundtable for Poverty Reduction & Poverty Free Halton, together we advocate for systems-level change, working with partners in community, business and government in collaborative action.

Financial Empowerment & Problem Solving

Financial Empowerment & Problem Solving helps to break the cycle of poverty by building financial stability and well-being. Alongside lead partners at Oak Park Neighbourhood Centre and the Social Planning Research Council of Hamilton, we collaborate with diverse community partners to provide people with low incomes free tax filing assistance, financial education and counselling.



Total refunds and benefits through tax filing:
\$11,356,614



People who received financial literacy training and counselling:
1,401



People supported through tax filing:
2,857



Total people helped:
4,258

Funded by

Ontario Trillium Foundation



Fondation Trillium de l'Ontario

An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario

Period Promise

Health, dignity and social inclusion guide United Way’s Period Promise initiative – putting menstrual hygiene products into the hands of those who need them. United Way sparks community dialogue and boosts awareness of menstrual equity through the Period Promise Policy, calling for accessible, no-cost menstrual hygiene products in community and workplaces.

COVID-19 Emergency Response

In March 2020, the World Health Organization declared the novel coronavirus a global pandemic. This resulted in public health agencies, social service agencies, and United Way Halton & Hamilton convening to see how we could work with you and our community to support those most in need. Since then, grassroots groups have formed. Neighbours helped neighbours. Volunteers stepped up. Everyone played an important role to ensure our safety net was strengthened and continues to stay intact, helping those most vulnerable receive the support they need.

COVID-19 Investment Breakdown	Total
Total \$ Provided	\$4,136,330
Total # Programs Supported	140
Total # Clients Supported	154,023

Scott's Story

"2020 was a stressful and disorienting year. I lost my wife to cancer in January. Then the pandemic shut down my practice and I was left isolated and without an income. Then I lost my father in May to COVID.

As I was trying to reboot my life, a new acquaintance asked me if my rough edges were normal for me and suggested that I might want to check out a mindfulness program.

I was reacting to things not as myself, but out of stress. I wasn't addressing my grief appropriately. I started the nine-week program in October, and it taught me about my grief. It showed me how to slow down and how to think about things in a different way. It taught me how to approach conflict and how to diffuse my stress.

United Way is there to help people face the challenges in their life. It's there for anyone who needs it. You can count on that."

'This program has helped me to keep moving forward and to be the best person I can be for my family, my friends and my co-workers.'

COVID-19 Response & Impact

United Way Centraide Canada, in partnership with its network of local members, was one of three intermediaries chosen to administer federal funding from both the Emergency Community Support Fund and the New Horizons Seniors Program, by the Government of Canada. Because of our advocacy and strong existing community connections, the government selected United Way to support local charities and non-profit organizations serving vulnerable populations who were disproportionately impacted by the COVID-19 pandemic.

Basic Needs		Total Invested
Ensuring people have access to life's essentials, such as food, hygiene products, baby formula, and diapers.		\$1,275,164 # of Projects: 46
Mental Health		Total Invested
Support for individuals and families experiencing stress from life disruptions and economic strain due to COVID-19.		\$1,016,594 # of Projects: 34
Help for Seniors		Total Invested
Support for seniors including those who are isolated to ensure their emotional, social, and physical needs are met.		\$280,385 # of Projects: 20
Agency Capacity		Total Invested
Ensure that frontline community agencies who are working with the most vulnerable can continue to do their vital work by supporting staffing, materials, transportation, and other operational costs.		\$2,009,029 # of Projects: 53

Amplifying Impact in Community

In addition to financial investments in local programs, United Way convenes and distributes essential product donations from gracious supporters. These items foster a stronger community, improve lives, and enhance program efficiencies.

Donations and supports come in various forms, ranging from cleaning and hygiene supplies, to sporting and outdoor equipment for youth, to cell phones, to household goods.

Thank you to all United Way supporters for donating your in-kind gifts and services.



Holiday Helping Hand

170+
People sponsored



1,000s
of individuals and families supported through gift drives



18
Agencies



Basic Needs

2,271
Household items



2,246
Personal care items



18,281
Diapers



470
Lbs of pet food



1000
Smartphones donated and distributed



PPE Procurement Program

56,864
Total gowns



6,711
Total litres of sanitizer



3,290,677
Total masks & face coverings



111
Total number of organizations supported

Women United™

As an integral part of United Way, Women United™ advocates for the health, education, and financial stability of every person in every community. Our powerful network of women leaders stand united against the most critical issues facing our Halton and Hamilton communities.

Women United™ members leverage their time, talent and resources to empower community to create social change. These women are key drivers of philanthropy in Halton and Hamilton through their generous gift giving and volunteering.



GenNext®

The GenNext® program inspires leadership among young professionals in our community. The GenNext® Cabinet organizes fundraising events, promotes volunteer activities, and provides a forum for people to connect and contribute to our community.

"My name is Anna Iacobelli, and I'm a Senior Vice President of Branch Banking at TD Bank. Giving to United Way is important to me because it means giving back to my community, the place that I, and many others call home.

When you take a good look at our communities, you quickly see the demands that have been placed on so many frontline community workers during this pandemic. It gives me peace of mind knowing that United Way prioritizes the people and the places with the greatest need, ensuring help reaches them first. So many individuals rely on these local heroes who assist people and families experiencing homelessness, those suffering from employment and financial insecurity, individuals with mental health concerns and victims of domestic violence.

I know that my contribution to United Way helps a region-wide community network, which plays a vital role in ensuring that people have the support that they need close to home."



- Anna Iacobelli, 2021 Campaign Chair & Senior Vice President of Branch Banking at TD Bank

Board of Directors

- James McAskill, Board Chair, O'Connor MacLeod Hanna LLP
- Jayoti Edington, Co-Vice Chair, Hamilton and District Labour Council
- René Papin, Co-Vice Chair, Lawrie Insurance Group
- Mary Cardamone, Royal LePage Real Estate Services - The Cardamone Group
- Chris Cooke, CIBC
- Carol Dubois, Oakville and District Labour Council
- Robert Forbes, Hamilton Health Sciences
- Sharon Hashimoto, Scotiabank
- Greg Jones, Terrapure Environmental
- Anthony Marco, Hamilton and District Labour Council
- Susan Nicholson, City of Hamilton
- Sean O'Brien, Reliance Home Comfort
- Dan Pearce, OTI Lumionics Inc.
- Daniel Roukema, MDR Public Affairs
- Margaret Taylor, Town of Halton Hills

Campaign Cabinet

- John Chisholm, 2020 Campaign Chair, SB Partners
- Anna Iacobelli, incoming 2021 Campaign Chair, TD Canada Trust
- Anne Tennier, Past-Campaign Chair, 2019, Canadian Centre for Occupational Health & Safety
- Sarah-Kai Antanaitis, EFAP Alternate of Local 5555 at Unifor Canada
- Kim Aspinall, RBC
- Steve Boccadoro, Eaton
- Kelly Campbell, Hamilton Health Sciences
- Spencer Campbell
- Mike Cluett, Town of Milton
- Rob Coelho, Canada Revenue Agency
- Jennifer Cooke
- Angie DiFelice, Cogeco
- Kevin Fancey, Wolseley Canada
- Cam Galindo, Hamilton Wentworth District School Board
- Paul Gregory, Support House
- Margaret Grice
- Esther Hagerman, RBC
- Glenn Harkness, Boys and Girls Clubs of Hamilton
- Danielle Hourigan, Hillfield Strathallan College
- Ryan Kantautas, Ford Motor Company
- Lisa Kearns, City of Burlington
- Chris Lazaroff, Group Six Twelve
- David Leatham, John Deere Financial
- Kim Mathieson, Hadrian
- Dave Millar, Unifor Local 707
- Junaid Mirza, PwC
- Roy Musa, BMO
- Trent Ogilvie, ROCKWOOL North America
- Ryan Packer, BMO
- Tom Palisak, RBC
- Dr. David Price, McMaster University
- Luisa Read, Algonquin Power & Utilities Corp.
- Lloyd Smith, FirstOntario Credit Union
- Cyrus Tehrani, City of Hamilton
- John Thorpe, Utter/Morris Insurance
- Ian Troop
- Alanna Waugh, Scotia Wealth Management

Leadership Committee

- Esther Hagerman, Leadership Committee Chair
- Mike Di Giulio
- Terri Fotheringham
- Gord Lalonde
- Peter Perdue
- Eve Willis

Sopinka Committee

- Jarvis Scott, Sopinka Committee Chair
- Ian Brisbin
- John Evans
- Robert Hooper
- Imran Kamal
- Sumitra Lagoo
- Erica Lamont
- Rachel Runge
- Nigel Smith
- Andrew Spurgeon
- Claire Wilkinson

Women United Committee

- Margaret Grice, Co-Chair
- Jennifer Cooke, Co-Chair
- Paula Aicklen
- Lisa Guimaraes
- Anne-Marie Hughes
- Michaela Hutchison
- Leslea Mehltrittter
- Tara Rodgers
- Janette Smith

Local Leaders

Step Up for the Community Award



Hi everybody. My name is Prafull and I'm a manager with Algonquin Power and Utilities Corporation. We're a business here in Oakville that is proud to support United Way. I lead the campaign each year across North America.

To me, United Way is such an important part of building and maintaining strong communities. They make it easy for us to be able to keep the most vulnerable parts of our community healthy and strong. Think about kids and food insecurity and mental health services like 211. Layered on top of that, the year that we've had just recently with COVID lockdowns, it's been so difficult for so many people. But with services offered through United Way, it makes things a lot easier for everyone. As you think about the reasons why supporting United Way is important, I really encourage you to remember that it all starts with community. The stronger our communities are, the more resilient they can be, especially when times get tough like they have been this last year.

Thank you so much for your continued support and focus on building our communities. Again, it's a privilege to be part of such a strong community force. United Way has been leading for years and will do so for years to come.

- Prafull Koli, Manager, Algonquin Power and Utilities Corporation



Local Leaders

Game Changer Award

Enbridge Gas
Food for Life
Hamilton Health Sciences
Reliance Home Comfort
ROCKWOOL & UNIFOR Local 266
City of Burlington
City of Hamilton
The Co-operators/CUMIS Services
Incorporated & COPE 290

Leading the Way Award

Arthouse
Canada Centre for Inland Waters
Canadian Centre for Occupational
Health & Safety
John Deere Financial
Levitt-Safety
PCL
Scotiabank
TD Bank
UPS

Champions of Change Award

Bentley Systems: Patsy Feyerer, Larissa Neumann
and Shelley Thornton
Boys & Girls Club of Hamilton: Heather Steeves
Eaton: Melissa Barnes, Dara Harrison, Josh Toope,
Chris Fluit and Steve Boccadoro
Ecodyne Limited: Dean Cameron
Ford and UNIFOR 707: Judy Russell, Phyllis
Spagnuolo, Shauna Thorne-Zarin, Laura Panther &
the Canvassing team
Halton Multicultural Council: Ayesha Usman &
Nilofar Yousof

United Apart Award

Acclaim Health
BMO
Desjardins
Endress + Hauser
Halton Catholic District School Board
L3Harris
Manulife
Mattamy Homes
PwC
RBC

Committed to Community Award

Ancaster Community Services
Budds’ Group of Companies
Group 6 Twelve
Hamilton Tiger-Cats
OPSEU 207 Halton Paramedics
The Cleaning House
Utter-Morris Insurance
Wilson Blanchard
Wolseley Canada Inc.
WSP

Liberty: Prafull Koli
McMaster University and Unifor 5555:
Lee-Anne Wilson, Beth Couchman, Sarah-Kai
Antanaitis
Nelson Steel: Jim McFarlane & Ralph
Benincasa
NUVO Network: Bridget Saulnier
O’Connor MacLeod Hanna LLP: Joan
LaPointe, James McAskill and Brian Hanna
Sagen: Lamar Manuel
Suez: Eric Correia & Brandon Morettin

Pillar Partners

3M Canada
Appleby College
Arcelor Mittal Long Carbon & United
Steelworkers 5328
Assurant Canada
BLR, LLP
Canada Life
CIBC
Costco
Deloitte
ETFO Halton
Grant Thornton LLP
Halton District School Board
Halton Region
Hamilton and District Labour Council
Hamilton Wentworth Catholic District School
Board
Innomotive Solutions Group
KPMG

Inspiring Local Love

ABB
Alectra Utilities
Burlington Hydro Incorporated
Caledon Laboratories
Cooper Construction
CPI Canada Incorporated
Gowling WLG
Hadrian
Halton Hills Hydro
Hillfield Strathallan College
IG Wealth Management

Lawrie Insurance Group
LCBO
LiUNA Local 837
LiUNA Ontario Provincial District Council
MOEN
Natural Resources Canada
Oakville and District Labour Council
Oakville Hydro
Old Republic Insurance
Ontario English Catholic Teachers
Association Halton Elementary
Pelmorex Corp.
St Joseph’s Healthcare Hamilton
Stelco & USW 1005
Sun Life Financial
Town of Halton Hills
Town of Milton
Town of Oakville
UNIFOR Local 707

ITW Permatex
MacLachlan College
Mercury Marine
Metro
Mondelez
OPS
Procor
Shaklee
Solinst
Suncor and SunCares Foundation
TD Williamson
Unilock

"My name is John Evans. For most of my working life, I have known of the particularly great value of United Way in my community. My involvement, my commitment to the United Way escalated a great deal about twenty years ago, when I initiated a campaign for judges and lawyers. I had seen that about four lawyers were giving perhaps a total of \$4,000.

Now, and for the last few years, the lawyers in this community have given over \$200,000. That should make you smile, that your lawyer is contributing, and your job is to go out and chide your lawyer and make sure your lawyer is contributing to this campaign. Many and most of us do it very willingly and we're pleased to be so supportive.

My reason for supporting United Way is not difficult to understand. In my life, I have very limited opportunity, not much opportunity at all to evaluate which boys and girls' group, which elderly assistance program, provides the best relief or best assistance. That, to me, is what United Way is particularly expert at. They evaluate, they know where my donation is best used in my community.

As a kid in the 1950s, my dad was so excited when they created United Way, then called the Community Chest. He'd had to make, I suppose, 10 calls for each of his three or four charities to each of his friends. And, he had to take 50 calls from other lawyers asking them for \$5 or \$10 for their (Community Chest) charities. This way, he made one contribution. He made a generous donation and he loved it.

To me, United Way has a unique value in our community, in that it makes my charitable donation effectively used for the benefit of those who need it the most."

- John Evans, Sopinka Committee



Philanthropic Circle Leadership (\$25,000+)

Mark & Vicki Chauvin
Ian & June Cockwell
Wayne & Isabel Fox
Peter Gilgan Foundation
Joanne Goodrich
The Hughes Family
Jay & Michaela Hutchison
Nigel & Jaci Kettle

Peter Long and Family
Geoff Marshall
Sean & Lara O'Brien
The Sprott Foundation
Dave & Jeanette Whatmore
The Wilson Foundation
Anonymous Donors: 4

Platinum Leadership (\$10,000-\$24,999)

A.W.B. Charitable Foundation
David Agnew
Nimet & Riaz Ahmed
Rick Annaert
Julie Armour John & Barbara Armstrong
Simon & Wendy Barkla
Mitch Bates^S
Derek & Melanie Blakely
Michael Bowick & Joanne Peters
Charlie Caty
Raymond & Karen Chun
Sandy Cimoroni & John Mann
Chris & Heather Cooke
Bob & Pat Decker
Andy & Suzanne Dickison
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John F. Evans, Q.C., & Patricia Peacock Evans^S
John & Stacy Gotts
Greg & Margaret Grice
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Ewout & Lynn Heersink
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Gloria Kado
Deepak Khandelwal
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The Frank & Azniv Lochan Foundation^O
Steven & Kathleen McCormick

Croft Michaelson
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David Morton
Adam & Monique Newman
Trent Ogilvie
Carl, Julie, Scott and Haley Oxholm
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A. Jarvis Scott^S
Bunny Scott & Tom Dutton
The Shorey Family^O
The Metrontario Group
Don & Wendy Smith, Smith's Funeral Homes
Geoff Smith
The Britton Smith Foundation
David Smye, Q.C. & Pam Smye^S
The Stoate Family
Christine Szalai
The Walmley Foundation^O
The Brian & Susan Thomas Foundation
George & Karen Vanderburgh
Dumont Walker Family
Julie & Kevin Watson
Thomas J. Weisz^S
Peter & Eve Willis
Henk Wondergem & Victoria Innes
Janet & Greg Young
Anonymous Donors: 4

Gold Leadership (\$5,000-\$9,999)

The Azrieli Foundation
Merle Ballaigues
James Barltrop
Douglas & Katy Bartlett

Patti & David Beckett
Steve M. Boccadoro
Michael Bordin & Lauren Bale^S
Harold & Kathleen Bridge

Gold Leadership (\$5,000-\$9,999)

- Robert & Susan Busby
Marc & Jackie Cevey
Cidel Foundation S.P.E.E.K Fund
Alan & Marlies Clark^H
Jim & Donna Commerford
Geoffrey Creighton & Marie Oswald
Robert D. Crockford
Ann Cunningham-Dunlop
Paula Esteves
Paul & Janice Fahey
Helene Flageole
Kenneth J. Fredeen
Kevin Glass
Marc Hamel and Family
Brian & Julia Hanna
The Hendren Family Foundation
Kelly Hill & Robin Cameron
Anna Iacobelli
Sally Jackson
Terry & Bonnie Jackson^O
Neil & Sharon Jones^S
Len Kroes
Charles & Jane Kucey and Family^O
The Landmark Family Foundation
Lynn Curtin Lange
Ken Latvanen
Sherene Layne
Burrows Clothiers-Lennox Family
Libby & Blair MacAulay
Bruce & Katie MacKinnon
Peter Margetts & Kim Newcombe
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“Hello, my name is Momina Qureshi. I’m in my fourth year at McMaster University and I’m a Milton resident. Back when quarantine first started in March 2020, I decided that it was time to give back. I started a tie-dye fundraiser called ‘Made by M’ and ended up donating 100% of the proceeds from the tie-dye merchandise to United Way Halton and Hamilton’s COVID-19 Relief Fund. Over the span of six months, and after tie-dying over 300 items, I ended up raising over \$5,000 for United Way Halton and Hamilton’s COVID-19 Relief Fund.

The reason why I chose this fund is because I was able to firsthand see that community impact - the help that the isolated seniors needed during this time, the help that the youth programs needed during this time and mental health support. All of these pillars were incredibly important for me to really firsthand see that impact. I’m so thankful for the work that I’ve done, and I’m so thankful for what this has taught me, the entire experience from start to finish. Not only running my own small business, but also the power of giving back and the power of community and helping during this time of need to our own community. I’m just super thankful for the work that United Way does to help pursue that even further.”

- Momina Qureshi, McMaster University Student



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- Burlington

● Halton Hills

● Hamilton
- Milton

● Oakville

✚ **COVID-19 Emergency Funding** through United Way Halton & Hamilton’s COVID-19 Emergency Relief Fund, and the Emergency Community Support Fund and the New Horizons for Seniors Program funded by Government of Canada

Agency Name	Supported Program	B	HH	H	M	O	EF
Acclaim Health and Community Care Services	Adult Day Programs	●				●	
	Alzheimer Services Caregiver Support and Education	●	●		●	●	
	Bereavement Support	●	●		●	●	
	Friendly Visiting	●				●	
	Hospice Service	●	●		●	●	
	In-Home Respite Care						✚
	Memory Visiting	●	●		●	●	
	Support for Isolated Older Adults						✚
	Supporting Vulnerable Seniors						✚
	Tele-Touch	●	●		●	●	
Alternatives For Youth	Counselling	●		●		●	
Amity Goodwill Industries	Emergency Community Relief & Outreach						✚
Amyotrophic Lateral Sclerosis Society of Canada	ALS Canada Equipment Program						✚
Ancaster Community Services	Assisted Volunteer Driving			●			
	COVID-19 Seniors Support						✚
ArtHouse for Children and Youth	Front of the Line Programs	●	●		●	●	
	Emergency Meals & Programs						✚
	Rescued Food & Emergency Meals						✚
	Back on Track - Emergency Pilot Program for Youth						✚
Autism Society of Ontario	Autism Ontario						✚
Bereaved Familes of Ontario South Central Region	Missing Pieces						✚
Bereaved Families of Ontario - Halton/Peel	Child Loss, Grief, Support & Education	●	●	●	●	●	
	Living with Grief, Share & Support	●	●	●	●	●	
Big Brothers Big Sisters of Halton and Hamilton	Mentoring Programs Boys & Girls	●	●	●	●	●	
Blue Door Support Services (sponsoring Ample Labs)	Chalmers Expansion into Halton						✚
Burlington Rotary Community Hospice Inc. (aka Carpenter Hospice)	Palliative Care Wellness Program						✚
Canadian Cancer Society	Wheels of Hope Transportation Services						✚
Canadian Hearing Society, Peel Region	Hearing Care Counselling	●	●		●	●	

Agency Name	Supported Program	B	HH	H	M	O	EF
Canadian Hope for Africa	Providing Food Delivery						✚
Canadian Japanese Cultural Centre of Hamilton							✚
Canadian Mental Health Association Hamilton	Evening Social Recreation Rehabilitation			●			
Canadian Mental Health Association, Halton Region Branch	Coping Skills Groups						
	Health Promotion & Education	●	●	●	●	●	
	Mental Health Peer Support						✚
	Free Walk-In Counselling	●	●		●	●	
	Connecting with Technology for Participants with Sight Loss						✚
Canadian National Institute for the Blind	Meals on Wheels	●		●			
	Transportation	●		●			
Cancer Assistance Program	Drive-to-Deliver						✚
Catholic Family Services of Hamilton	Credit Counselling	●		●		●	
	Individual & Family Counselling	●		●		●	
	Senior’s Intervention and Support	●		●			
Catholic Family Services of Hamilton	Group Work Services	●		●		●	
Centralized West Specialized Development Services	Family Visit Services						✚
	Respite Care						✚
Children’s Aid Foundation of Halton	Bridging the Gap						✚
Community Conflict Resolution Services of Halton	The Inside Out Project: Our Future is Anti-Racist Building Inclusive COVID-19 Response Capacity in Halton						✚
Community Living Burlington	New Horizons	●					
	Virtual Buddies						✚
	Residential Services	●					
Community Living Hamilton	Supported Leisure			●			
Community Living North Halton	Drop In		●		●		
	Friday Friends		●		●		
	Residential and Supported Independent Living						✚
	Saturday Centres		●		●		
Community Living Oakville	Connecting Seniors						✚
	Residential Program		●			●	
	STEPP	●				●	
Community Living Oakville	Group Home	●	●			●	
Compassion Society of Halton	Social Services						✚
Conway Opportunity Homes Inc.	Conway Opportunity Home Program						✚
Culture for Kids in the Arts	Arts Programming						✚
Darling Home for Kids (The Cedarbrook Society)	Virtual Companionship Program						✚
Dawn Patrol Child & Youth Services	REACH - Rewarding and Enhancing the Lives of At-Risk Children			●			

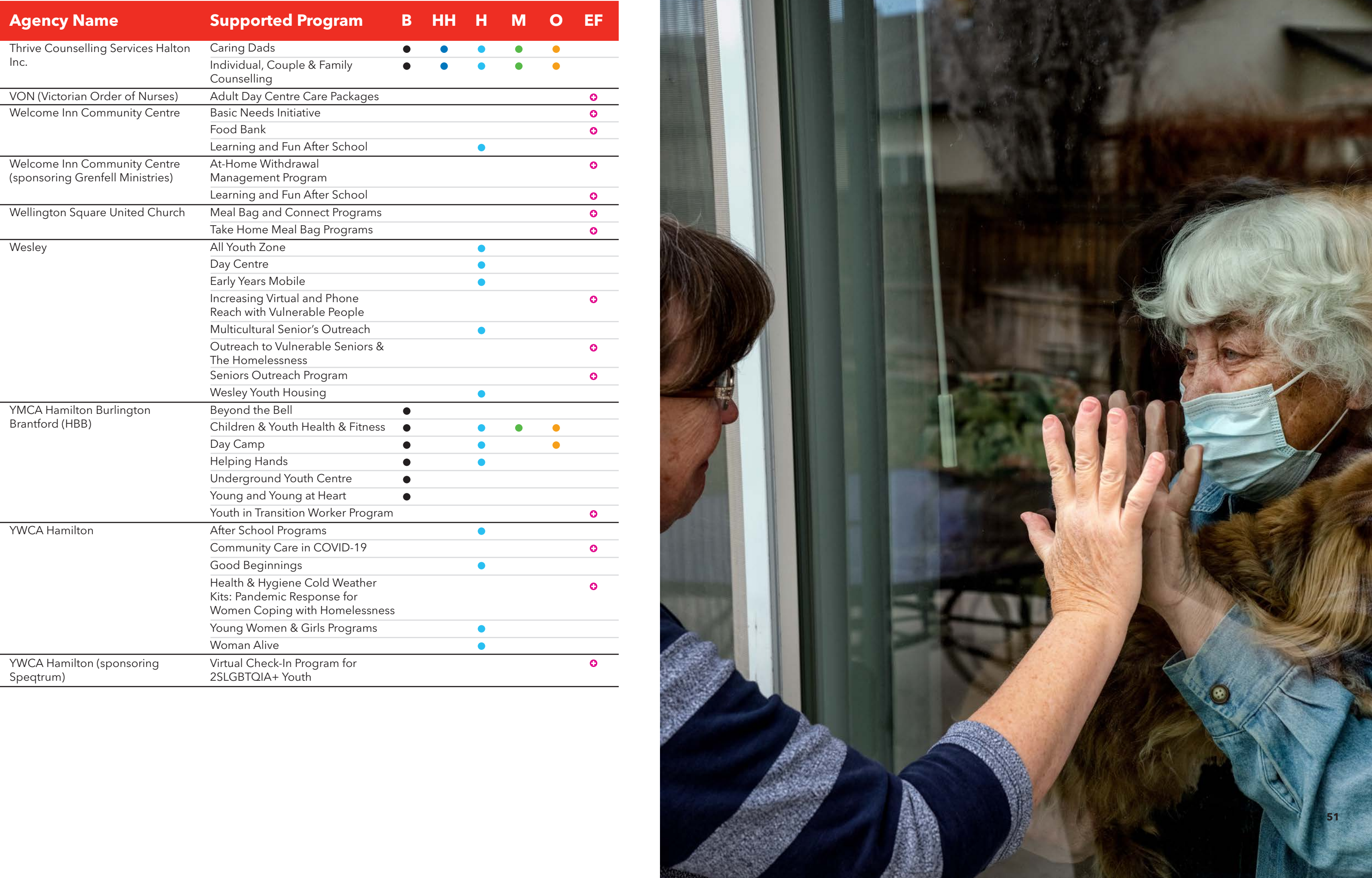
Agency Name	Supported Program	B	HH	H	M	O	EF
Distress Centre Halton	Distress Line	●	●	●	●	●	
	Telecheck		●	●	●	●	
Dundas Community Services	Services for Seniors			●			
Easter Seals Ontario	Urgent Equipment Program						+
Elizabeth Fry Society of Greater Toronto	Building Resiliency in Girls	●	●		●	●	
	Empowering Girls Against Exploitation	●	●		●	●	
	Service Coordination						+
	Youth Now	●	●		●	●	
Elizabeth Fry Society, Southern Ontario Region	Opportunities for Women	●		●	●	●	
	Comfort Kits						+
Empowerment Squared	Academic Mentoring & Tutoring			●			
	ACCESS						+
Empowerment Squared (sponsoring Refugee Hamilton Centre for Newcomer Health)	REFUGE						+
Essential Aid and Family Services of Ontario Inc	Emergency Infant Food Bank						+
Eva Rothwell Centre	After School Program			●			
	Basic Needs Provision						+
	Community Hub			●			
	Emergency Food Pantry						+
	Project Empower			●			
Extend-A-Family	Virtual Learning Resources						+
Flamborough Information and Community Services	Flamborough Shops						+
Food For Life	Communicating in Crisis						+
	Feeding Hamilton & Halton						+
	Food for Life Program	●	●	●	●	●	
Food4Kids Halton	Weekends Without Hunger						+
Food4Kids Hamilton	Grocery Card Program						+
Forestview Church	Next Door	●					
	Prepared Small Batch Soup Project						+
	Summer Activity Packages						+
Frontier College	Frontier College COVID-Response						+
	Literacy Support in Hamilton						
Georgetown Bread Basket							+
Good Shepherd Centres Hamilton	SAM Adult Day Program						+
Grandmothers Voice/Halton Learning Lodge (c/o Ska:na Family Learning Centre)							+
Halton Alcohol And Drug Assessment Prevention And Treatment (ADAPT)	Know The DEAL	●	●		●	●	

Agency Name	Supported Program	B	HH	H	M	O	EF
Halton Equity Diversity Roundtable (c/o Halton AIDS Network)	Outreach & Research						+
Halton Food For Thought	Food Distribution						+
	Student Nutrition Program	●	●		●	●	
	Summer Food Box						+
Halton Learning Foundation	Eliminating Barriers for Summer Students						+
Halton Multicultural Council	Evening and Weekend Settlement Support					●	
Hamilton Council on Aging	Improving Access			●			
Hamilton East Kiwanis Boys' & Girls' Clubs	Children & Youth Character Development						+
	Improving Access						+
Hamilton Literacy Council	Adult Literacy & Basic Skills			●			
Heartache2Hope	Suicide Loss Grief and Trauma Support						+
HIPPY Halton	HIPPY (Home Instruction for Parents of Pre-School Youngsters	●	●		●	●	
	At-Home Support						+
Hope Place Centres	Her Strength	●	●	●	●	●	
	Student Nutrition Program	●	●	●	●	●	
	Summer Food Box	●	●	●	●	●	
	Summer Food Box						+
	Summer Food Box						+
Immigrants Working Centre (Hamilton)	Reaching In Project						+
	Market Upgrade						+
John Howard Society of Hamilton, Burlington & Area	Family Support	●		●			
John Howard Society of Peel-Halton-Dufferin	Community Services	●	●		●	●	
Kerr Street Community Services	Community Delivery Program						+
	Market Upgrade						+
Liberty for Youth	The Prodigal Sonz Program						+
Lighthouse Program for Grieving Children	Program For Grieving Children	●	●		●	●	
	Virtual Peer Bereavement Support Groups for Children, Teens and Parents						+
	Virtual Peer Bereavement Support Groups for Children, Teens and Parents						
Links2Care	Community Support		●				
Literacy North Halton	Read Spell Write		●		●		
Milton Community Resource Centre	American Sign Language Parenting						+
	Family Resource Programs				●		
	Increasing Reach with Vulnerable People						+
	Infant Food Bank				●		
	She Can!				●		
	She Can Thrive!						+
Neighbour to Neighbour Centre Hamilton	Home Delivery and Remote Counselling						+

Agency Name	Supported Program	B	HH	H	M	O	EF
Nelson Youth Centres	After School Treatment	●	●		●	●	
	Educational Support Program	●	●		●	●	
	Reconnecting Youth	●	●		●	●	
Oak Park Neighbourhood Centre	Financial Goal Support						+
	Increased Community Support						+
	Seniors Initiative						+
Oakville & Milton Humane Society	Pets for Life Program						+
Oakville Meals on Wheels	Help for Isolated Seniors						+
	Meals on Wheels					●	
Oakville Parent-Child Centre	Parent Education					●	
Radius Child & Youth Services	Child Abuse Prevention	●			●	●	
	Trauma Assessment & Treatment	●	●	●	●	●	
ROCK Reach Out Centre for Kids	Child & Family Outreach				●	●	
	Child and Family Services					●	
	Early Years Mobile Services	●					
	Family Engagement				●		
	Our Community Cares Burloak	●					
	Our Community Cares Warwick Surrey	●					
	Youth Aiding Youth		●		●	●	
Ronald McDonald House Charities South Central Ontario	COVID-19 Home Improvements						+
RYGIEL Supports for Community Living	COVID-19 Home Improvements						+
Salvation Army Burlington	Outreach and Emergency Response						+
Seeds of Hope (sponsoring Ample Labs)	Chalmers Expansion into the City of Hamilton						+
Sexual Assault & Violence Intervention Services of Halton (SAVIS)	Community Youth Worker	●	●		●	●	
	COVID-19 Phase 1 Support						+
	Senior Sharing Circle	●	●		●	●	
	Crisis Line						+
	Sexual Violence Crisis Counsellor						+
Shifra Homes Inc.	North Halton Counsellor	●	●		●	●	
	Residential Program						+
Society of St. Vincent de Paul (St. Francis Xavier Conference)	Emergency Need Program						+
Special Olympics Ontario	Equitable Sport & Health Program Outcomes						+
St. Vincent de Paul Society	Emergency Community Care Outreach						+
St. John Ambulance Halton Region Branch	Medical First Responders						+
	Paws 4 Stories		●		●	●	
	Therapy Dogs		●		●	●	
St. John Ambulance Hamilton Branch	Therapy Dogs			●			
St. Joseph's Villa	Adult Day Program			●			

Agency Name	Supported Program	B	HH	H	M	O	EF
St. Matthew's House	Seniors First Response Team						+
	Seniors Food Security Program			●			
Start2Finish Canada	Brainworx! Learning Enhancement Program						+
	Summer Adventure Program						+
Stewart Memorial Church	Holland Heroes & Youth Mentorship Program						
	Who We Are						
STRIDE (Supported Training & Rehabilitation in Diverse Environments)	Supported Employment	●	●	●	●	●	
Strong Start Charitable Organization	Letters, Sounds, and Words						+
Support House	Anxiety Management & Self-Esteem	●	●		●	●	
	CORE Program	●	●		●	●	
	Grace House Group Home					●	
	LifeHouse		●				
	Peer Facilitators	●	●		●	●	
	POSSE	●			●	●	
	Prince Charles Place					●	
	Ready4Life	●		●		●	
	Seniors Peer Support Program	●	●	●	●	●	
T E A D Equestrian Association For The Disabled	Therapeutic Rider Engagement						+
	Wellness in the Woods						+
Telling Tales							+
The Baby Depot	Health & Hygiene: Distribution of Clothing & Essential Baby Items to Families in Need in Hamilton						+
The Halton Region Conservation Authority	Outdoor Exercise Program						+
The Jewish Social Services of Hamilton Inc.	Meal Bag and Connect Programs						+
The Living Rock Ministries	COVID-19 Response						+
	OASIS Coffee House Evening Program			●			
	Drop-In & Outreach Support						+
The LOST Organization							+
The Oakville Public Library Board	Connection Kits						+
The Salvation Army Hamilton Lawson Ministries	Salvation Army Program						+
The Willow Foundation	Art Membership & Supplies						+
The Women's Centre of Halton	Lending Service Library						+
	Life Skills Empowerment Workshop						+
	Peer Counselling	●	●		●	●	
	Life Skills Empowerment Workshop						+
Threshold School of Building	Ready to Work			●			

Agency Name	Supported Program	B	HH	H	M	O	EF
Thrive Counselling Services Halton Inc.	Caring Dads	●	●	●	●	●	
	Individual, Couple & Family Counselling	●	●	●	●	●	
VON (Victorian Order of Nurses)	Adult Day Centre Care Packages						+
Welcome Inn Community Centre	Basic Needs Initiative						+
	Food Bank						+
	Learning and Fun After School			●			
Welcome Inn Community Centre (sponsoring Grenfell Ministries)	At-Home Withdrawal Management Program						+
	Learning and Fun After School						+
Wellington Square United Church	Meal Bag and Connect Programs						+
	Take Home Meal Bag Programs						+
Wesley	All Youth Zone			●			
	Day Centre			●			
	Early Years Mobile			●			
	Increasing Virtual and Phone Reach with Vulnerable People						+
	Multicultural Senior's Outreach			●			
	Outreach to Vulnerable Seniors & The Homelessness						+
	Seniors Outreach Program						+
	Wesley Youth Housing			●			
YMCA Hamilton Burlington Brantford (HBB)	Beyond the Bell	●					
	Children & Youth Health & Fitness	●		●	●	●	
	Day Camp	●		●		●	
	Helping Hands	●		●			
	Underground Youth Centre	●					
	Young and Young at Heart	●					
	Youth in Transition Worker Program						+
YWCA Hamilton	After School Programs			●			
	Community Care in COVID-19						+
	Good Beginnings			●			
	Health & Hygiene Cold Weather Kits: Pandemic Response for Women Coping with Homelessness						+
	Young Women & Girls Programs			●			
	Woman Alive			●			
YWCA Hamilton (sponsoring Speqtrum)	Virtual Check-In Program for 2SLGBTQIA+ Youth						+





United Way
Halton & Hamilton



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In order to ensure the confidentiality of those sharing their stories, and in light of the COVID-19 physical distancing guidelines, some stock images have been used throughout this report.

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